

Skylink Travel & Tours Ltd.

(ATOL 9839)

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NORTHERN EUROPE (SOUTHAMPTON TO HAMBURG) CRUISE – 05 Days

Depart: 20/05/2020

Return: 24/05/2020

INSIDE CABIN: £499 PER ADULT ON TWIN / DOUBLE / TRIPLE SHARING BASIS
OCEANVIEW CABIN: £545 PER ADULT ON TWIN / DOUBLE / TRIPLE SHARING BASIS
BALCONY CABIN: £595 PER ADULT ON TWIN / DOUBLE / TRIPLE SHARING BASIS

TOUR HIGHLIGHTS:

- ❖ Economy flight from Hamburg to London Heathrow
- ❖ 4 Night Cruise with Breakfast, Lunch and Dinner

ITINERARY:

20/05 Day 1 Southampton, On-board cruise: Arrival at Southampton port. After customs and immigration, On-board cruise. Overnight & Dinner on-board.

DAY	DATE	PORT	ARRIVAL	DEPARTURE
21/05 Day 2	Thu, May 21, 2020	<u>Zeebrugge,</u> <u>Belgium</u>	10:00 AM	8:00 PM
22/05 Day 3	Fri, May 22, 2020	<u>Rotterdam,</u> <u>Netherlands</u>	9:00 AM	-
23/05 Day 4	Sat, May 23, 2020	<u>Rotterdam,</u> <u>Netherlands</u>	-	6:00 AM

24/05 Day 5 Hamburg – London (Breakfast on cruise): Arrival at Hamburg cruise port. After custom and immigration, disembark cruise. proceed for Guided Hamburg City tour. Later afternoon transfer to Hamburg airport for flight back to London Heathrow.

PRICE INCLUDES:

- ✓ Economy class air ticket from Hamburg to London Heathrow
- ✓ 4 Night Northern Europe cruise on Inside / Oceanview / Balcony cabin type on Twin / Double / Triple sharing basis- MSC Preziosa
- ✓ Daily Breakfast, Lunch and Dinner on-board cruise
- ✓ All group airport and cruise port and sightseeing transfer by private vehicle basis as per Itinerary in Germany
- ✓ Services of tour manager

PRICE DOES NOT INCLUDE:

- ✗ Visa Fee
- ✗ Travel Insurance
- ✗ Any meals not mentioned
- ✗ Expenses of personal nature like laundry, telephone bills, drinks etc.
- ✗ Any transfers not mentioned
- ✗ Any items not mentioned
- ✗ Tips and Porterage
- ✗ Optional Shore Excursions during Cruise
- ✗ On board Service charges & Gratuities
- ✗ Single Supplement: £ Please call

Note: Flights to other UK airport is also possible, please check with the office

Booking Conditions

It is our most important aim that you enjoy your holiday and we earn your trust. However, we are not responsible for any cancellation due to any industrial disputes, Technical failure of any type of transport we use, loss of earnings, late arrivals or force majeure, or any items beyond our control

CANCELLATION BY YOU

1) Our normal cancellation charges apply as a percentage of the total holiday cost. If you cancel the holiday, we will require notice in writing for any cancellation:

90 days or more before departure	Loss of deposit only		
89 days to 76 days before departure	80%	No show	100%

CANCELLATION BY US / UNEXPECTED HOLIDAY CURTAILMENT

2 a) If we cancel or Curtail the tour at any point due to force majeure or unforeseeable circumstances beyond our control, no refund and compensation will be made unless the tour is cancelled before 90 days of departure. However, in some circumstances we may be able to offer a full or part refund to our customers where we obtain a refund from our suppliers. Therefore, it is customer's liability to have a **Comprehensive travel insurance** to recover all charges incurred either before starting or during the tour including travel disruption. Tour Itinerary can be changed without prior notice, before or during the trip, due to force majeure or unforeseeable circumstances beyond our control. Further charges can be applicable for alternate arrangements and will be borne by Client. If client denies paying and cancel the tour and make alternate arrangement on their own, NO REFUND will be given for unused part and NO COMPENSATION will be given.

Force Majeure or unforeseeable circumstances beyond our control include but not limited to political unrest, natural calamities, act of God, terrorism, war or threat of war, civil strife, industrial dispute including air traffic control disputes, terrorist activity and its consequences, natural and nuclear disaster, fire or adverse weather conditions, epidemics & pandemics, unavoidable technical problems with transport, closure or congestion of airports or ports and all similar events outside our or the supplier(s) concerned control.

2 b) We reserve the right to cancel your holiday for any reason. However, we will not cancel your holiday unless it is for a reason outside our control, for instance, minimum numbers required for a group which is 20. If we have to cancel your holiday except of clause 2a), we will offer you: - an alternative travel arrangement of equivalent or of very closely similar standard and price, or if available travel arrangements are of a less value than difference in price will be refunded; or a full refund of all monies will be paid.

2 c) If flight ticket has been issued, then flight cancellation charges will be applicable under any circumstances (including clause 2a & 2b) Amount of cancellation charges will be informed to the customer at the time of cancellation.

2 d) If we have to cancel the tour due to any reason other than clause 2a, we will pay compensation as per follows:

90 days or more before departure	Nil		
89 days or less before departure	£7	No show	Nil

2e) No compensation will be given in any case of holiday curtailment beyond our or our supplier's control.

3) The application should be submitted at least 90 days before the provisional date of departure. Skylink Travel will confirm your booking within 15 days of your application. Any amendment required after booking must be informed to Skylink Travel in writing only.

4) When the booking is made the following details must be enclosed: Fully Filled Booking Form (Full name as in passport, Date of birth, Nationality, Sex, Occupation and other details as mentioned in the booking form), Coloured Passport Copy, Visa Document (if applicable). Deposit is required along with booking form. Deposit is Non-Refundable. Failure in providing booking form before commencement of tour will be treated as passenger is taking full responsibility on his own and Skylink Travel & Tours Ltd will not be liable for anything.

5) 100% money should be paid before 90 days of the commencement of the tour.

6) Tour Manager's service will be available for Minimum 20 paying adults. During the tour, the tour manager's decision would be final

7) Single traveller has the option to choose as a single supplement or can share with other single travellers on their own discretion and Skylink Travel has no responsibility but just act as an introducer to both travellers. (if any available or wish so)

8) We are not responsible for your luggage, personal money or belongings. We advise that if lockers are available in the hotel please use them. Do not have a luxury or expensive items with you whilst you are on holiday.

09) This is the passenger's responsibility to have proper comprehensive travel insurance covering all criteria of the tour booked including cancellation charges, unexpected curtailment of your holiday, medical and repatriation expenses and to provide us a copy of travel insurance before start of the tour.

10) I accept and agree all risks associated with the journey and further agree to abide by the terms and conditions of Skylink Travel & Tours Ltd., as described here and its brochures and publication. In The event of illness, accident, weather, political unrest, flight cancellations due to reasons beyond our control, change in the airport or airlines taxes, cancellation of helicopter flight and other factors beyond their control, I will not hold Skylink Travel & Tours Ltd., its agents associate or employees responsible or liable for damages. I understand, and I travel at my own risk.

Your Financial Protection: When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong."

"We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable)."

"If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.